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| COUNTRY                  | ADJUSTED          |
|--------------------------|-------------------|
|                          | REFUSAL           |
| Afghanistan              | <b>RATE</b> 59.6% |
| Albania                  | 39.6%             |
| Algeria                  | 20.5%             |
| Andorra                  | 60.0%             |
| Angola                   | 17.7%             |
| Antigua And Barbuda      | 13.1%             |
| Argentina                | 3.3%              |
| Armenia                  | 48.9%             |
| Australia                | 19.8%             |
| Austria                  | 11.9%             |
| Azerbaijan               | 11.5%             |
| Bahrain                  | 6.7%              |
| Bangladesh               | 34.1%             |
| Barbados                 | 7.8%              |
| Belarus                  | 15.5%             |
| Belgium                  | 9.4%              |
| Belize                   | 21.4%             |
| Benin                    | 37.0%             |
| Bhutan                   | 68.1%             |
| Bolivia                  | 17.4%             |
| Bosnia-Herzegovina       | 13.9%             |
| Botswana                 | 16.8%             |
| Brazil                   | 7.0%              |
| Brunei                   | 5.6%              |
| Bulgaria                 | 17.8%             |
| Burkina Faso             | 48.9%             |
| Burma                    | 34.2%             |
| Burundi                  | 52.2%             |
| Cambodia                 | 47.2%             |
| Cameroon                 | 48.3%             |
| Canada                   | 52.8%             |
| Cape Verde               | 45.3%             |
| Central African Republic | 45.0%             |
| Chad                     | 37.6%             |
| Chile                    | 5.9%              |
| China - Mainland         | 15.6%             |
| China - Taiwan           | 4.4%              |
| Colombia                 | 27.3%             |
| Comoros                  | 24.5%             |
| Congo (Brazzaville)      | 33.0%             |
| Congo (Kinshasa)         | 35.6%             |
| Costa Rica               | 16.6%             |
| Cote D`Ivoire            | 36.5%             |
| Croatia                  | 5.3%              |
| Cuba                     | 31.3%             |
| Cyprus                   | 1.4%              |

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|                                    | ADJUSTED |
|------------------------------------|----------|
| COUNTRY                            | REFUSAL  |
|                                    | RATE     |
| Czech Republic                     | 6.9%     |
| Denmark                            | 13.6%    |
| Djibouti                           | 42.1%    |
| Dominica                           | 20.3%    |
| Dominican Republic                 | 34.6%    |
| Ecuador                            | 36.0%    |
| Egypt                              | 29.7%    |
| El Salvador                        | 52.1%    |
| Equatorial Guinea                  | 8.2%     |
| Eritrea                            | 48.2%    |
| Estonia                            | 6.2%     |
| Ethiopia                           | 50.6%    |
| Federated States Of Micronesia     | 100.0%   |
| Fiji                               | 40.0%    |
| Finland                            | 23.6%    |
| France                             | 12.0%    |
| Gabon                              | 23.8%    |
| Georgia                            | 49.7%    |
| Germany                            | 16.0%    |
| Ghana                              | 54.3%    |
| Great Britain And Northern Ireland | 27.8%    |
| Greece                             | 2.0%     |
| Grenada                            | 19.5%    |
| Guatemala                          | 29.7%    |
| Guinea                             | 67.8%    |
| Guinea - Bissau                    | 61.9%    |
| Guyana                             | 55.9%    |
| Haiti                              | 61.4%    |
| Honduras                           | 29.2%    |
| Hong Kong (BNO HK passport)        | 5.0%     |
| Hong Kong S. A. R.                 | 6.9%     |
| Hungary                            | 21.1%    |
| Iceland                            | 6.3%     |
| India                              | 28.7%    |
| Indonesia                          | 25.0%    |
| Iran                               | 40.1%    |
| Iraq                               | 31.8%    |
| Ireland                            | 24.2%    |
| Israel                             | 5.1%     |
| Italy                              | 11.1%    |
| Jamaica                            | 46.4%    |
| Japan                              | 16.0%    |
| Jordan                             | 31.4%    |
| Kazakhstan                         | 12.2%    |
| Kenya                              | 35.8%    |
| Kiribati                           | 10.2%    |
|                                    | 10.270   |

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|   | ADJUSTED           |
|---|--------------------|
| COUNTRY                                 | REFUSAL            |
|   | RATE               |
| Kosovo                                  | 29.0%              |
| Kuwait                                  | -2.2% <sup>1</sup> |
| Kyrgyzstan                              | 32.8%              |
| Laos                                    | 72.4%              |
| Latvia                                  | 19.5%              |
| Lebanon                                 | 18.6%              |
| Lesotho                                 | 17.7%              |
| Liberia                                 | 66.0%              |
| Libya                                   | 19.2%              |
| Liechtenstein                           | 12.5%              |
| Lithuania                               | 17.6%              |
| Luxembourg                              | 10.0%              |
| Macau S.A.R.                            | 16.4%              |
| Macedonia                               | 21.5%              |
| Madagascar                              | 18.2%              |
| Malawi                                  | 27.1%              |
| Malaysia                                | 6.6%               |
| Maldives                                | 19.7%              |
| Mali                                    | 52.8%              |
| Malta                                   | 3.8%               |
| Mauritania                              | 54.1%              |
| Mauritius                               | 7.2%               |
| Mexico                                  | 10.9% <sup>2</sup> |
| Moldova                                 | 41.3%              |
| Monaco                                  | 0.0%               |
| Mongolia                                | 34.9%              |
| Montenegro                              | 27.5%              |
| Morocco                                 | 19.6%              |
| Mozambique                              | 11.4%              |
| Namibia                                 | 10.8%              |
| Nauru                                   | 60.0%              |
| Nepal                                   | 59.1%              |
| Netherlands                             | 18.0%              |
| New Zealand                             | 16.1%              |
| Nicaragua                               | 35.1%              |
| Niger                                   | 44.1%              |
| Nigeria                                 | 37.3%              |
| Norway                                  | 15.2%              |
| Oman                                    | 2.8%               |
| Pakistan                                | 40.7%              |
| Palestinian Authority Travel Document   | 45.2%              |
| Panama                                  | 13.1%              |
| Papua New Guinea                        | 5.7%               |
| Paraguay                                | 9.8%               |
| Peoples Republic Of Korea - North Korea | 4.0%               |
| Peru                                    | 29.1%              |
|   | 23.170             |

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| COUNTRY                            | ADJUSTED<br>REFUSAL<br>RATE |
|------------------------------------|-----------------------------|
| Philippines                        | 35.9%                       |
| Poland                             | 13.5%                       |
| Portugal                           | 17.4%                       |
| Qatar                              | 3.4%                        |
| Republic Of Palau                  | 0.0%                        |
| Republic Of The Marshall Islands   | 7.3%                        |
| Romania                            | 26.3%                       |
| Russia                             | 4.9%                        |
| Rwanda                             | 53.2%                       |
| Samoa                              | 22.4%                       |
| San Marino                         | 0.0%                        |
| Sao Tome And Principe              | 33.3%                       |
| Saudi Arabia                       | 3.8%                        |
| Senegal                            | 60.2%                       |
| Serbia                             | 11.0%                       |
| Serbia And Montenegro <sup>3</sup> | 12.0%                       |
| Seychelles                         | 21.3%                       |
| Sierra Leone                       | 52.6%                       |
| Singapore                          | 16.0%                       |
| Slovakia                           | 8.3%                        |
| Slovenia                           | 7.8%                        |
| Solomon Islands                    | 17.0%                       |
| Somalia                            | 73.4%                       |
| South Africa                       | 3.8%                        |
| South Korea                        | 5.5%                        |
| Spain                              | 7.7%                        |
| Sri Lanka                          | 40.8%                       |
| St. Kitts And Nevis                | 16.1%                       |
| St. Lucia                          | 17.2%                       |
| St. Vincent And The Grenadines     | 17.1%                       |
| Sudan                              | 62.2%                       |
| Suriname                           | 15.5%                       |
| Swaziland                          | 10.4%                       |
| Sweden                             | 19.3%                       |
| Switzerland                        | 2.8%                        |
| Syria                              | 23.6%                       |
| Tajikistan                         | 23.8%                       |
| Tanzania                           | 28.3%                       |
| Thailand                           | 16.4%                       |
| The Bahamas                        | 8.3%                        |
| The Gambia                         | 51.9%                       |
| Timor-Leste                        | 17.5%                       |
| Тодо                               | 42.6%                       |
| Tonga                              | 47.8%                       |
| Trinidad And Tobago                | 33.1%                       |
| Tunisia                            | 18.5%                       |

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#### ADJUSTED REFUSAL RATE - B-VISAS ONLY BY NATIONALITY FISCAL YEAR 2009

| COUNTRY                          | ADJUSTED<br>REFUSAL |
|----------------------------------|---------------------|
|                                  | RATE                |
| Turkey                           | 9.0%                |
| Turkmenistan                     | 19.8%               |
| Tuvalu                           | 28.6%               |
| Uganda                           | 38.8%               |
| Ukraine                          | 36.8%               |
| United Arab Emirates             | 9.6%                |
| Unknown Nationality Or Stateless | 50.2%               |
| Uruguay                          | 5.4%                |
| Uzbekistan                       | 41.1%               |
| Vanuatu                          | 20.0%               |
| Vatican City                     | 7.1%                |
| Venezuela                        | 18.3%               |
| Vietnam                          | 42.3%               |
| Yemen                            | 47.3%               |
| Zambia                           | 38.9%               |
| Zimbabwe                         | 31.3%               |

<sup>1</sup> Negative refusal rates result from more refusals being overcome in a given year than refusals made in that year. This can occur because applicants who were initially refused in one fiscal year can overcome that refusal and be issued a visa in a subsequent year. For an explanation of how refusal rates are calculated, please see: http://www.travel.state.gov/pdf/refusalratelanguage.pdf

<sup>2</sup> Does not include Border Crossing Card applications

<sup>3</sup> Serbia And Montenegro - Bearers of Serbia and Montenegro Passports.